



Ascension

Our Lady of Peace Outdoor Visitation Guidance

Starting Friday, August 21st, residents at Our Lady of Peace will be able to visit with loved ones outside for 30 minute time slots. If you are interested in scheduling an outdoor visit, please call the receptionist at 716-298-2900 to make a reservation.

Residents can have one to two visitors each during a scheduled slot. Right now we are scheduling during the time slots below Monday through Friday.

- 10am to noon
- 5:30pm to 7pm.

When scheduling a visit, please provide the names of the visitors, the name of the resident and a phone number to reach each visitor.

All visits will happen at the community's designated outdoor visitor space only and our associates will provide supervision to ensure infection prevention measures remain in place at all times. All bookings are weather pending. Visitors will be notified in advance if visits are cancelled.

Visitors are required to adhere to the following guidelines defined by New York State Department of Health and the Centers for Disease Control and Prevention to reduce the transmission of COVID-19:

- Check-in at the reception desk no more than 15 minutes before the scheduled visit time.
- Pass the visitor screening and temperature check.
- Wear face coverings (brought by the visitor) throughout the entire visit.
- No physical contact.
- Adhere to social distancing signage to ensure everyone is spaced at least 6 feet apart.
- Stay in the designated visiting area (no visitors are allowed inside).
- Leave at the end of the time slot to allow for disinfection and cleaning.
- All visitors must be 14 years of age or older.
- Visitors 14 through 18 years of age must be accompanied by an adult.

Frequently Asked Questions

Below are some questions that families may ask you while making an appointment.

How long can I see my family for? Do I need to come early? How many people can attend?

At this time, New York State Department of Health is only allowing up to 2 visitors per resident. To allow more residents the opportunity to have visitors 30 minute time slots have been organized..Please arrive no more than 15 minutes before your scheduled time, we have allowed enough time to screen and sanitize in between visits.

I was previously COVID positive and now am negative, or my IGG test says I was positive before, do I still need to wear a mask?

Yes. All visitors must wear a mask, the entire time they are on the property, no exceptions. They must comply with our screening process as well or they will not be permitted to visit.

How often can I schedule an appointment?

Visitors may schedule one visit at a time, to allow for other residents to have visitors. Only one visit is scheduled per resident per day.

Can I come on the weekend? What's the latest time I can visit?

At this time we are only doing visits Monday through Friday. As we progress, we may add more days or time slots in the future.

It is supposed to storm today and my scheduled visit was cancelled, what do I do?

We will work with you to schedule another visit. Virtual visits are available and we will work with you to facilitate another visit.

Why can only 2 visitors come?

This is New York State Department of Health guidance. If this rule is to change we will let you know.

What about a mask? Do I need to bring my own?

Please have each visitor bring their own mask. Mask must be worn covering the nose and mouth the entire time.

I want to come early so that you don't take visit time away while screening me.

Please come at least 15 minutes prior to the scheduled time to allow for screening.

Can I bring any pets?

At this time, no pets are allowed.